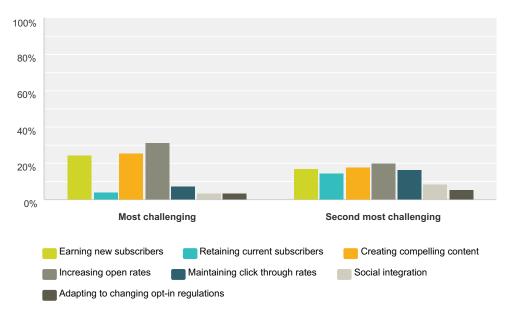
Campaigner 2016 Predictions Survey

Q1 How can we contact you should you be selected as the winner of the \$200 Amazon gift card?

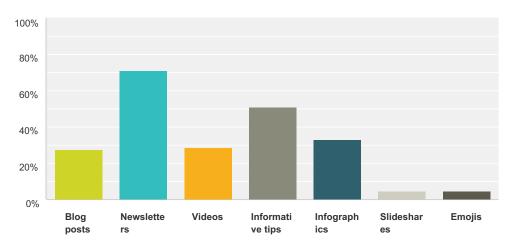
| Answer Choices | Responses | |
|-----------------|-----------|-----|
| Name | 100.0% | 506 |
| Company | 0.0% | 0 |
| Address | 0.0% | 0 |
| Address 2 | 0.0% | 0 |
| City/Town | 0.0% | 0 |
| State/Province | 0.0% | 0 |
| ZIP/Postal Code | 0.0% | 0 |
| Country | 0.0% | 0 |
| Email Address | 100.0% | 506 |
| Phone Number | 0.0% | 0 |

Q2 What were your biggest email marketing challenges in 2015 (to-date)? (Select top 2)



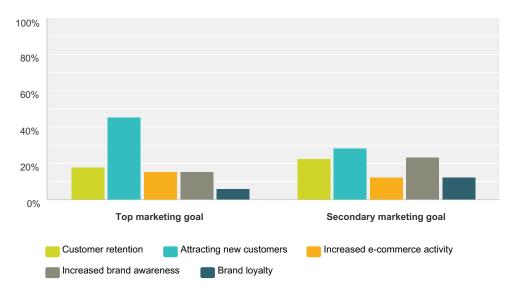
| | Earning new subscribers | Retaining current subscribers | Creating compelling content | Increasing open rates | Maintaining click through rates | Social integration | Adapting to changing opt-in regulations | Total |
|------------------|-------------------------|-------------------------------------|-----------------------------|-----------------------|---------------------------------|-----------------------|---|-------|
| Most | 24.3% | 4.2% | 25.7% | 31.4% | 7.7% | 3.4% | 3.4% | 500 |
| challenging | 123 | 21 | 130 | 159 | 39 | 17 | 17 | 506 |
| Second | 17.2% | 14.6% | 18.0% | 20.0% | 16.6% | 8.3% | 5.3% | |
| most challenging | 87 | 74 | 91 | 101 | 84 | 42 | 27 | 506 |

Q3 Which of the below do you include in your content marketing strategy? (Select all that apply)



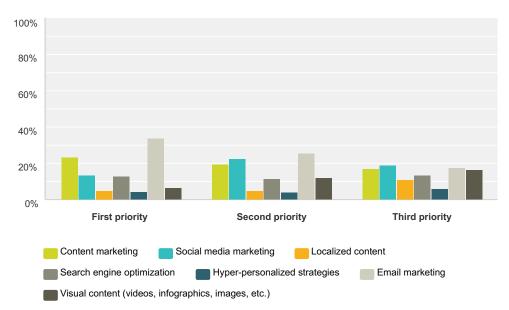
| Answer Choices | Responses |
|------------------------|------------------|
| Blog posts | 27.5% 139 |
| Newsletters | 70.9% 359 |
| Videos | 28.7% 145 |
| Informative tips | 51.0% 258 |
| Infographics | 33.0% 167 |
| Slideshares | 4.7% 24 |
| Emojis | 4.7% 24 |
| Total Respondents: 506 | |

Q4 What are your top two marketing goals for 2016? (Select top 2)



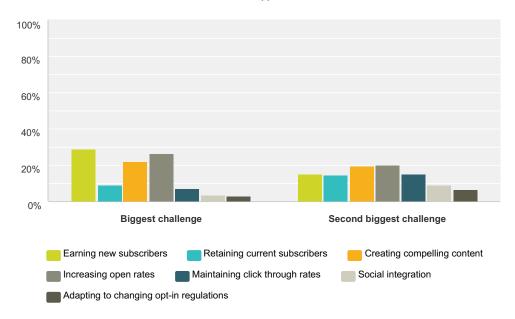
| | Customer retention | Attracting new customers | Increased e-commerce activity | Increased brand awareness | Brand loyalty | Total |
|--------------------------|---------------------|--------------------------|-------------------------------|---------------------------|--------------------|-------|
| Top marketing goal | 17.8% 90 | 45.3% 229 | 15.4% 78 | 15.6% 79 | 5.9% 30 | 506 |
| Secondary marketing goal | 22.3% 113 | 28.7% 145 | 12.6% 64 | 23.7% 120 | 12.6% 64 | 506 |

Q5 Which of these marketing types do you plan to prioritize in 2016? (Select top 3)



| | Content marketing | Social media marketing | Localized content | Search engine optimization | Hyper- personalized strategies | Email marketing | Visual content (videos, infographics, images, etc.) | Total |
|----------|----------------------|------------------------|-------------------|----------------------------|--------------------------------------|--------------------|---|-------|
| First | 23.7% | 13.4% | 4.9% | 13.2% | 4.5% | 33.8% | 6.3% | |
| priority | 120 | 68 | 25 | 67 | 23 | 171 | 32 | 506 |
| Second | 19.6% | 22.7% | 4.9% | 11.3% | 3.8% | 25.7% | 12.1% | |
| priority | 99 | 115 | 25 | 57 | 19 | 130 | 61 | 506 |
| Third | 16.8% | 18.8% | 11.1% | 13.4% | 6.1% | 17.4% | 16.4% | |
| priority | 85 | 95 | 56 | 68 | 31 | 88 | 83 | 506 |

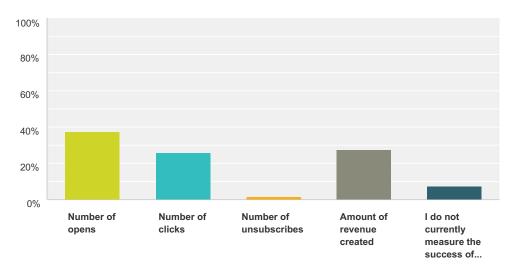
Q6 What do you think will be the biggest challenges for email marketing in 2016? (Select top 2)



| | Earning new subscribers | Retaining current subscribers | Creating compelling content | Increasing open rates | Maintaining click through rates | Social integration | Adapting to changing opt-in regulations | Total |
|--------------------------------|-------------------------|-------------------------------------|-----------------------------|-----------------------|---------------------------------|-----------------------|---|-------|
| Biggest challenge | 29.1% 147 | 9.1% 46 | 22.1% 112 | 26.3% 133 | 6.9% 35 | 3.4% 17 | 3.2% 16 | 506 |
| Second biggest challenge | 15.2% 77 | 14.6% 74 | 19.4% 98 | 20.2% 102 | 15.2% 77 | 8.9% 45 | 6.5% 33 | 506 |

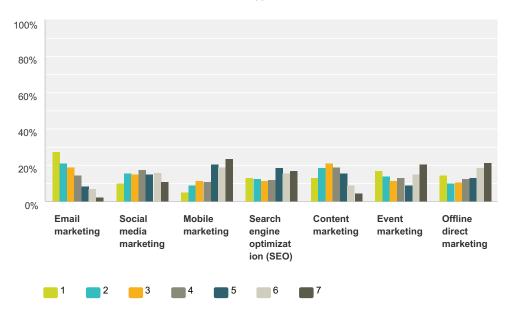
Q7 How do you measure the success of an email campaign? (Select one)

Answered: 465 Skipped: 41



| answer Choices | Responses | |
|--|-----------|-----|
| Number of opens | 37.4% | 174 |
| Number of clicks | 26.0% | 121 |
| Number of unsubscribes | 1.7% | 8 |
| Amount of revenue created | 27.3% | 127 |
| I do not currently measure the success of my email campaigns | 7.5% | 35 |
| otal | | 465 |

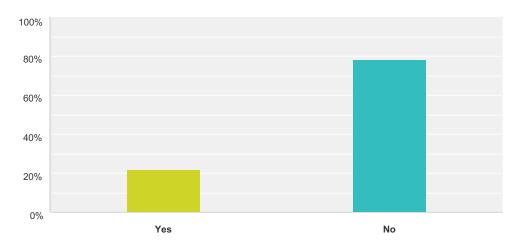
Q8 Rank the following in order of anticipated marketing spend for 2016 (1 being the highest spend and 7 being the lowest spend)



| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | Total | Score |
|----------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Email marketing | 27.5% | 20.9% | 19.1% | 14.6% | 8.4% | 7.1% | 2.4% | | |
| | 128 | 97 | 89 | 68 | 39 | 33 | 11 | 465 | 5.14 |
| Social media marketing | 9.9% | 15.7% | 15.1% | 17.4% | 14.8% | 16.1% | 11.0% | | |
| | 46 | 73 | 70 | 81 | 69 | 75 | 51 | 465 | 3.96 |
| Mobile marketing | 5.2% | 9.2% | 11.6% | 11.2% | 20.4% | 18.9% | 23.4% | | |
| | 24 | 43 | 54 | 52 | 95 | 88 | 109 | 465 | 3.17 |
| Search engine optimization (SEO) | 12.9% | 12.3% | 11.6% | 12.0% | 18.7% | 15.7% | 16.8% | | |
| | 60 | 57 | 54 | 56 | 87 | 73 | 78 | 465 | 3.74 |
| Content marketing | 12.9% | 18.3% | 20.9% | 19.1% | 15.5% | 9.0% | 4.3% | | |
| | 60 | 85 | 97 | 89 | 72 | 42 | 20 | 465 | 4.50 |
| Event marketing | 17.0% | 13.8% | 11.4% | 13.1% | 9.2% | 14.8% | 20.6% | | |
| | 79 | 64 | 53 | 61 | 43 | 69 | 96 | 465 | 3.89 |
| Offline direct marketing | 14.6% | 9.9% | 10.3% | 12.5% | 12.9% | 18.3% | 21.5% | | |
| | 68 | 46 | 48 | 58 | 60 | 85 | 100 | 465 | 3.60 |

Q9 Do you currently implement any type of direct buy-button (i.e. Facebook, Twitter, Instagram, Pinterest, etc.) (Select one)

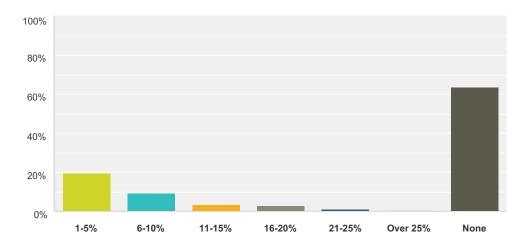
Answered: 465 Skipped: 41



| Answer Choices | Responses | |
|----------------|-----------|-----|
| Yes | 21.9% | 102 |
| No | 78.1% | 363 |
| Total | | 465 |

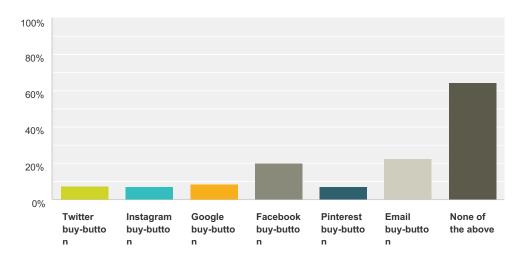
Q10 If yes to No. 9, approximately what percentage of sales have you seen as a result of social buy-buttons (i.e. Facebook, Twitter, Instagram, etc.) (Select one)

Answered: 258 Skipped: 248



| Answer Choices | Responses | |
|----------------|-----------|-----|
| 1-5% | 19.4% | 50 |
| 6-10% | 9.3% | 24 |
| 11-15% | 3.5% | 9 |
| 16-20% | 2.7% | 7 |
| 21-25% | 0.8% | 2 |
| Over 25% | 0.4% | 1 |
| None | 64.0% | 165 |
| Total | | 258 |

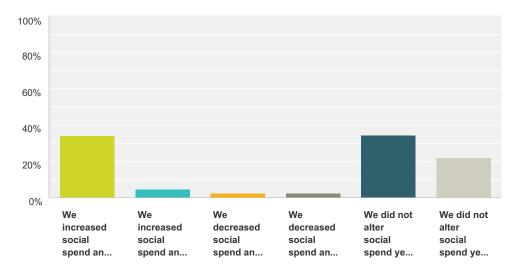
Q11 Which types of "Buy-Button" features do you plan to implement for 2016 marketing strategies? (Select all that apply)



| Answer Choices | Responses | |
|------------------------|-----------|-----|
| Twitter buy-button | 7.7% | 33 |
| Instagram buy-button | 7.0% | 30 |
| Google buy-button | 8.4% | 36 |
| Facebook buy-button | 20.0% | 86 |
| Pinterest buy-button | 7.0% | 30 |
| Email buy-button | 22.3% | 96 |
| None of the above | 64.7% | 278 |
| Total Respondents: 430 | | |

Q12 Which of the below best describes your relationship between social media spending and referral traffic in 2015? (Select one)

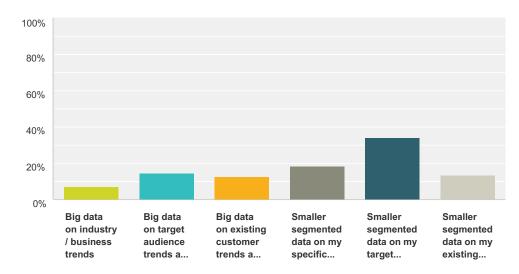
Answered: 465 Skipped: 41



| Answer Choices | Responses | |
|---|-----------|-----|
| We increased social spend and saw higher referral traffic | 33.8% | 157 |
| We increased social spend and saw lower referral traffic | 4.5% | 21 |
| We decreased social spend and saw higher referral traffic | 2.6% | 12 |
| We decreased social spend and saw lower referral traffic | 2.6% | 12 |
| We did not alter social spend yet saw higher referral traffic | 34.4% | 160 |
| We did not alter social spend yet saw lower referral traffic | 22.2% | 103 |
| Total | | 465 |

Q13 Which of the below provides the best actionable insights for marketing strategy and execution? (Select one)

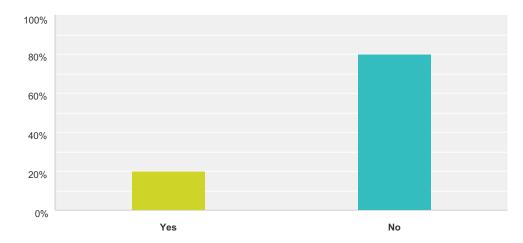
Answered: 449 Skipped: 57



| nswer Choices | Responses | |
|--|-----------|-----|
| Big data on industry / business trends | 6.9% | 31 |
| Big data on target audience trends and buying habits | 14.7% | 66 |
| Big data on existing customer trends and buying habits | 12.7% | 57 |
| Smaller segmented data on my specific industry verticals | 18.5% | 83 |
| Smaller segmented data on my target audience | 33.9% | 152 |
| Smaller segmented data on my existing customers | 13.4% | 60 |
| otal | | 449 |

Q14 Do you currently utilize predictive analytics technology to improve your marketing strategy? (Select one)

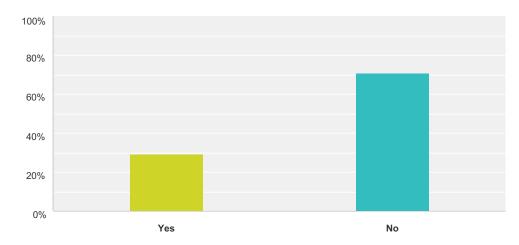
Answered: 449 Skipped: 57



| Answer Choices | Responses | |
|----------------|-----------|-----|
| Yes | 19.8% | 89 |
| No | 80.2% | 360 |
| Total | | 449 |

Q15 If not, do you plan to implement predictive analytics for marketing purposes within 2016? (Select one)

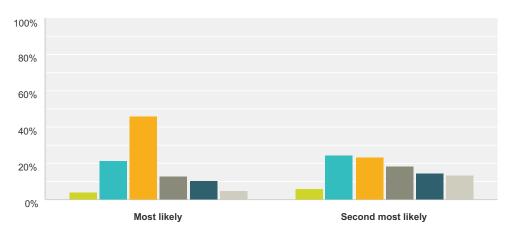
Answered: 397 Skipped: 109



| Answer Choices | Responses | |
|----------------|-----------|-----|
| Yes | 29.5% | 117 |
| No | 70.5% | 280 |
| Total | | 397 |

Q16 How do you see your marketing role evolving in 2016? (Select top 2)

Answered: 449 Skipped: 57





Adopting prescriptive analytics to make data-informed investments

| | Moving away from advertising in light of ad blocker prevalence | Taking on ownership of customer experience | Optimizing the website for individualized, personalized user experience | Becoming more of a marketing technologist | Increasing use of content localization as business expands globally | Adopting prescriptive analytics to make data-informed investments | Total |
|----------------|---|---|---|--|---|---|-------|
| Most likely | 4.0% | 21.6% 97 | 45.9% 206 | 12.9% | 10.7% | 4.9% | 449 |
| Second | 5.8% | 24.3% | 23.6% | 18.5% | 14.5% | 13.4% | |
| most likely | 26 | 109 | 106 | 83 | 65 | 60 | 449 |